



A ONCE-IN-A-LIFETIME EXPERIENCE



Rugby World Cup 2011 Finals 4 – 24 October 2011

Brought to you by Tailor Made Travel,
Official Travel Sub-Agent of Adventure World Travel,
for Rugby World Cup 2011, New Zealand.



A Unique Way to Experience Rugby World Cup 2011

Tailor Made Travel is proud to offer a once-in-a-lifetime experience, combining 5-star luxury accommodation and cruising with international Rugby on a journey through some of New Zealand's most spectacular locations.

With a variety of cruise and guaranteed Rugby World Cup 2011 (RWC 2011) quarter-finals, semi-finals and Finals ticket options available, it will be an unforgettable journey on-board the *ms Volendam*, which has been exclusively chartered by Adventure World Travel.

You are invited to share this RWC 2011 experience as we transform the *ms Volendam* into a Rugby paradise with Rugby-themed bars and entertainment creating a unique and unparalleled event.

Spouses and families will be well catered for on-board from kids' clubs to spa and beauty treatments and a full program of activities.

Join supporters from across the globe and experience the stadium atmosphere as the world's top 20 national Rugby teams battle to claim Rugby's Holy Grail – the Webb Ellis Cup.

For the first time, New Zealand will solely host the prestigious Rugby World Cup 2011 with matches to be played in 13 stadia throughout the country. RWC 2011 will have an anticipated cumulative global television audience of around 4 billion viewers and over 85,000 international spectators are expected to attend.

Booking a travel package with Tailor Made Travel is the best way to guarantee a ticket to the RWC 2011 quarter-finals, semi-finals and Finals, so secure your place at Rugby World Cup 2011 today!





“Witness the top 20 Rugby teams battle to claim Rugby’s Holy Grail, the WEBB ELLIS CUP”

A World Class Event

For the first time in sporting history, New Zealand will solely host the prestigious Rugby World Cup 2011. 48 matches are being played in 13 stadia across the country, with the excitement kicking off at Auckland’s Eden Park on 9 September and culminating 45 days later with the highly anticipated Final on 23 October for the rights to hold the prestigious Webb Ellis Cup.

Pool matches will be held in Auckland (Eden Park), Wellington and Christchurch (five pool matches each), with North Shore, Hamilton, New Plymouth, Rotorua and Dunedin each hosting three matches. Whangarei, Nelson, Palmerston North, Napier and Invercargill will each have two pool matches.

The quarter-final match-ups will see the top two teams in Pool A (featuring currently qualified teams New Zealand, France, Tonga and Canada) and Pool B (featuring Argentina, England and Scotland) playing off in Christchurch.

Wellington will host the other two quarter-finals featuring the winner and runner-up from Pool C (featuring Australia, Ireland and Italy) and Pool D (South Africa, Wales, Fiji and Samoa).

In one giant weekend of Rugby, the Bronze Final will take place on Friday, 21 October at Eden Park in Auckland followed by the Final on Sunday, 23 October at the same venue.

Tailor Made Travel is proud to be the Official Travel Sub-Agent of Adventure World Travel for Rugby World Cup 2011, New Zealand.

We have a selection of travel packages covering the pool matches and Finals with exciting cruise options to see the final six matches!

Rugby World Cup 2011...‘You gotta be there!’



Enjoy a 5-star Luxury Cruise Experience

Small enough to make friends, but large enough to offer plenty to see and do, guests will enjoy the benefits of this mid size ship, with its generous public spaces and private nooks perfect for small gatherings or time alone.

Step on-board and you'll be swept away by how much there is to do and how quickly you will unwind. The spacious accommodation includes a choice of Ocean View or Inside Staterooms and Verandah Suites.

For those guests that wish to unwind there are:

- All meals* included from an extraordinary array of restaurants, cafes and grills from fine dining through to contemporary eateries
- Some of the largest, most finely appointed Staterooms in the industry
- Includes in-room dining 24/7
- Rugby-themed bars
- A selection of up to 1000 DVDs available in room
- Two stunning outdoor swimming pools
- Glamorous spa and beauty salon
- State-of-the-art fitness centre with personal trainers and classes
- Movie theatre showing latest releases
- Endless wooden decks to wander, walk or relax on
- Las Vegas style casino and gaming area
- Practice tennis court

The luxury of a cruise ship with the facilities of a boardroom

- Full business centre with wireless internet access
- Dedicated break out areas available for everything from small meetings to luxury functions and lecture events

Guarantee your place at Rugby World Cup 2011 Finals today!

* Explorer Cafe and Pinnacle Grill attracts an additional surcharge



World class facilities
A range of Rugby-themed bars to the magnificent pools and spa



Luxury spa & salon
Indulge in massages and treatments



Sophisticated 5-star dining
You can look forward to culinary delights that change by the day

5-Star Cruise Packages to the Finals

quarter-finals cruise 7 days/6 nights – 4 to 10 Oct 2011 from £3,103*



Experience Wellington

INCLUSIONS 6-night cruise on-board *ms Volendam* | Breakfast, lunch and dinner | On-board entertainment | Category B Ticket to quarter-final 1 | Category B Ticket to quarter-final 3 | Rugby World Cup 2011 supporter pack
Visit www.tailor-made.co.uk

4/10/2011	5-6/10/2011	7/10/2011	8/10/2011	9/10/2011	10/10/2011
Sydney, Australia	At Sea	Wellington, New Zealand	Wellington, New Zealand	Wellington, New Zealand	Wellington, New Zealand
			quarter-final 1: Winner Pool C v Runner Up Pool D	quarter-final 3: Winner Pool D v Runner Up Pool C	Depart ship and transfer to airport. Depart Wellington for Sydney

semi-finals cruise 8 days/7 nights – 10 to 17 Oct 2011 from £4,609*



Experience Lyttelton (Christchurch), Picton & Auckland

INCLUSIONS 7-night cruise on-board *ms Volendam* | Breakfast, lunch and dinner | On-board entertainment | Category B Ticket to semi-final 1 | Category B Ticket to semi-final 2 | Rugby World Cup 2011 supporter pack
Visit www.tailor-made.co.uk

10/10/2011	11/10/2011	12/10/2011	13/10/2011	14-15/10/2011	16/10/2011	17/10/2011
Wellington, New Zealand	Lyttelton (Christchurch), New Zealand	Picton, New Zealand	At Sea	Auckland, New Zealand	Auckland, New Zealand	Auckland, New Zealand
				semi-final 1: Winner quarter-final 1 v Winner quarter-final 2 (15/10/2011)	semi-final 2: Winner quarter-final 3 v Winner quarter-final 4	Depart ship and transfer to airport. Depart Auckland for Sydney

Finals cruise 8 days/7 nights – 17 to 24 Oct 2011 from £5,030*



Experience Russell, Bay of Islands, Tauranga & Auckland

INCLUSIONS 7-night cruise on-board *ms Volendam* | Breakfast, lunch and dinner | On-board entertainment | Category B Ticket to Bronze Final | Category B Ticket to the Final | Rugby World Cup 2011 supporter pack
Visit www.tailor-made.co.uk

17/10/2011	18/10/2011	19/10/2011	20/10/2011	21-22/10/2011	23/10/2011	24/10/2011
Auckland, New Zealand	Russell, Bay of Islands	Russell, Bay of Islands	Tauranga, New Zealand	Auckland, New Zealand	Auckland, New Zealand	Auckland, New Zealand
		Tauranga, New Zealand		Bronze Final (21/10/2011)	Final	Depart ship and transfer to airport. Depart Auckland for Sydney

A combination of these packages is available with a saving of up to 15% applicable. Subject to Port Authority and HAL approval.

Guarantee your ticket and accommodation. To book call 0800 988 5916.

Pool match packages with accommodation

ARGENTINA v ENGLAND and AUSTRALIA v ITALY and AUSTRALIA v IRELAND 8 nights from £1,699



Experience Christchurch and Auckland Departs 10 Sep 11

Experience the South island countryside at your own pace and the excitement of Argentina v England and Australia v Italy games before making your way to Auckland to see Australia take on Ireland.

INCLUSIONS: 2 nights accommodation, double room, All Seasons Hotel Cashel Street, Christchurch. 2 nights accommodation standard room, Mercure Hotel Windsor. Ticket to Argentina v England pool match. Ticket to Australia v Italy pool match. Ticket to Australia v Ireland pool match. Rugby World Cup 2011 supporter pack.

Quote PKG 2

ARGENTINA v ENGLAND and AUSTRALIA v ITALY 2 nights Price on application



Experience Christchurch Departs 10 Sep 11

Absorb the atmosphere of Rugby World Cup 2011 in Christchurch, known as 'The Garden City.' Surround yourself with the natural wonders of the South island's largest city, a network of hillside walking tracks, museums and open air markets.

INCLUSIONS: 2 nights accommodation, standard room, Copthorne Hotel, Durham Street, Christchurch. Ticket to Argentina v England pool match. Ticket to Australia v Italy pool match. Rugby World Cup 2011 supporter pack.

Quote PKG 1

AUSTRALIA v IRELAND 2 nights Price on application



Experience Auckland Departs 16 Sep 11

Enjoy Auckland, known as the 'City of Sails' and experience the magnitude of Rugby in its home land country. Take in New Zealand's cosmopolitan city – the shopping, galleries, variety of quality cafés and restaurants and where everyone lives within half an hour of the beautiful beaches.

INCLUSIONS: 2 nights accommodation, studio room, Oaks Smartstay Apartments on Hobson, Auckland. Ticket to Australia v Ireland pool match. Rugby World Cup 2011 supporter pack.

Quote PKG 5

AUSTRALIA v IRELAND and AUSTRALIA v USA 8 nights Price on application



Experience Auckland and Wellington Departs 16 Sep 11

Experience Auckland with the exhilaration of the Australia v Ireland match. Get energised all over again to watch Australia v USA in Wellington, the country's capital.

INCLUSIONS: 2 nights accommodation, studio king room, Hotel Grand Chancellor, Auckland. Ticket to Australia v Ireland pool match. Ticket to Australia v USA pool match. Rugby World Cup 2011 supporter pack.

Quote PKG 6

NEW ZEALAND v FRANCE 2 nights from £1,146



Experience Auckland Departs 23 Sep 11

Jet off to Auckland for a unique, unforgettable and excitement packed trip to watch the New Zealand v France pool match. Watch the game and explore the wonders this city has to offer over a weekend during the world famous Rugby World Cup 2011.

INCLUSIONS: 2 nights accommodation, standard room, Copthorne Hotel, Harbour City, Auckland. Ticket to New Zealand v France pool match. Rugby World Cup 2011 supporter pack.

Quote PKG 8

ENGLAND v SCOTLAND 2 nights from £920



Experience Auckland Departs 30 Sep 11

Mix with the locals in one of the many pubs throughout Auckland, New Zealand's largest city and experience Rugby as a religion. Watch England and Scotland battle for their place in the quarter-finals at the newly renovated Eden Park stadium.

INCLUSIONS: 2 nights accommodation, standard room, Copthorne Hotel, Harbour City, Auckland. Ticket to England v Scotland pool match. Rugby World Cup 2011 supporter pack.

Quote PKG 10

ENGLAND v SCOTLAND 10 nights from £2,186



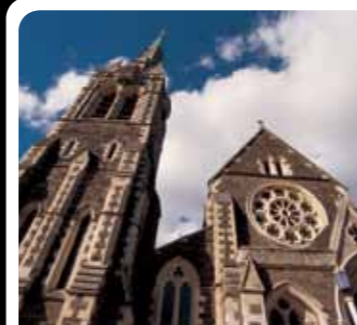
Experience Auckland and Christchurch Departs 30 Sep 11

Discover Auckland's countryside and rolling surf beaches. Watch the Christchurch quarter-finals as the potential teams New Zealand, France, England & Scotland battle for their chance to represent their country in the semi-finals.

INCLUSIONS: 2 nights accommodation, standard room, Copthorne Hotel, Harbour City, Auckland. 2 nights accommodation, standard room, The Sovereign Hotel, Christchurch. Ticket to England v Scotland pool match. Ticket to quarter-final 2 and 4 game, Christchurch. Rugby World Cup 2011 supporter pack.

Quote PKG 12

quarter finals 2 nights from £1,268



Experience Christchurch Departs 8 Oct 11

Relish this once-in-a-lifetime opportunity to explore the natural wonders of Christchurch. A perfect occasion to meet the friendly locals and immerse yourself in the beauty and culture of New Zealand while watching two of the quarter-final games.

INCLUSIONS: 2 nights accommodation, standard room, Pavilions Hotel, Christchurch. Ticket to quarter-final 2 and 4 game, Rugby World Cup 2011 supporter pack.

Quote PKG 14

A Unique Way to Experience New Zealand

Whether you're a New Zealand novice or a regular visitor, experiencing its majestic landscapes and spectacular harbours from the decks of *ms Volendam* is an awe-inspiring addition to your onshore excursions.

A haven for those seeking peace, rejuvenation and relaxation as well as a playground for thrill seekers and adventurers, New Zealand's spectacularly beautiful landscape includes vast mountain chains, steaming volcanoes, sweeping coastlines, deeply indented fjords and lush rainforests.

Our cruise packages have been specifically designed to take in all the wonders that New Zealand has to offer:

Auckland

The host city for RWC 2011 semi-finals and Finals, Auckland, offers a charming mixture of incredible natural beauty, Polynesian and Asian culture and a cosmopolitan dining and shopping scene. With the cruise ship moored in the magnificent harbour, you will be able to easily access gorgeous beaches, picturesque vineyards or one of the many islands. To get a real feel for the city, wander through the rows of the Victorian and Edwardian villas in the inner-city suburbs and take in Auckland Museum.



Wellington

Our first port of call is the capital of New Zealand, Wellington. Set on the edge of a beautiful harbour and surrounded by hills, there are a number of high quality restaurants, cafés and bars, and the city prides itself on its creativity. A small city, walking is a great way to explore attractions such as the beautiful waterfront, the boutique stores in the Cuba quarter and the Old Government buildings.



Lyttelton (Christchurch)

Our semi-finals cruise sees us visit Lyttelton, a port town with a long history. Christchurch's first European settlers landed here in 1850 and their legacy lives on in the city's grand heritage buildings and stately parks. The local museum has a maritime theme including an excellent Antarctic gallery, as Lyttelton was a launching point in the days of South Pole expeditions.



Picton

The picturesque seaside town of Picton is the gateway to the marine, forest and island attractions of the Marlborough Sounds. Renowned for quality vineyards, Picton will be hosting *ms Volendam* in its sheltered harbour. The town has an attractive seafront dotted with cafés, restaurants and various types of galleries. There's also a floating maritime museum and an aquarium. Local operators can take you cruising, fishing, dolphin watching or sea kayaking.



Russell, Bay of Islands

During the time of whalers and traders, the historic township of Russell became the first capital of New Zealand. Today it's a holiday town, with plenty of shops, restaurants and bars. Russell's colourful past is evident with a visit to Pompallier House and the museum. New Zealand's oldest church, Christ Church still bears battle scars from the Maori wars. At the wharf you can catch a game fishing boat to hunt for marlin, tuna, broad bill and shark.



Tauranga

Our final stop before we port in Auckland for the Finals, Tauranga has several historically significant areas to view during a scenic walk around the area. The Strand waterfront area is home to a number of cafés, restaurants and pubs. Tauranga is also known for its fishing, sailing, diving and dolphin tours and local beauty spots – McLaren Falls or the Kaimai Mamaku Forest Park.





ms Volendam guests have a selection of the most finely appointed suites in the industry

5-Star Cruise Staterooms

We offer four major types of staterooms:

Inside Stateroom, Ocean View Stateroom, Verandah Suites and Deluxe Verandah Suites.

INSIDE STATEROOM



Stateroom amenities include:

- Luxurious beds featuring Sealy® Premium Euro-Top mattresses and finely woven cotton linens
- Deluxe waffle weave and terry cloth bathrobes for use during your voyage
- 100% Egyptian cotton towels
- Premium massage showerheads
- Complimentary fresh fruit on request
- 5X magnifying make-up mirrors and salon-quality hair dryers
- Elegant ice bucket and serving tray for in-stateroom beverages
- Flat-panel TV and DVD player
- Ice service, shoeshine service and nightly turnaround service

OCEAN VIEW STATEROOM



Stateroom amenities include:

- Luxurious beds featuring Sealy® Premium Euro-Top mattresses and finely woven cotton linens
- Deluxe waffle weave and terry cloth bathrobes for use during your voyage
- 100% Egyptian cotton towels
- Premium massage showerheads
- Complimentary fresh fruit on request
- 5X magnifying make-up mirrors and salon-quality hair dryers
- Elegant ice bucket and serving tray for in-stateroom beverages
- Flat-panel TV and DVD player
- Ice service, shoeshine service and nightly turnaround service

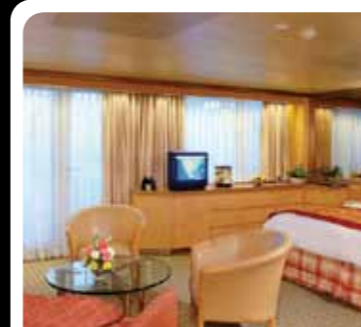
VERANDAH SUITES



Suite amenities include:

- All Ocean View Stateroom amenities plus the following;
- A variety of firm, medium and soft pillows
- No-host mini-bar for easy entertaining
- Personalised cruise stationery
- Oversized bath towels
- One-touch telephone concierge service
- Fresh flowers
- Complimentary DVD library
- Verandah from 55 sq. ft. including private outdoor seating

DELUXE VERANDAH SUITES

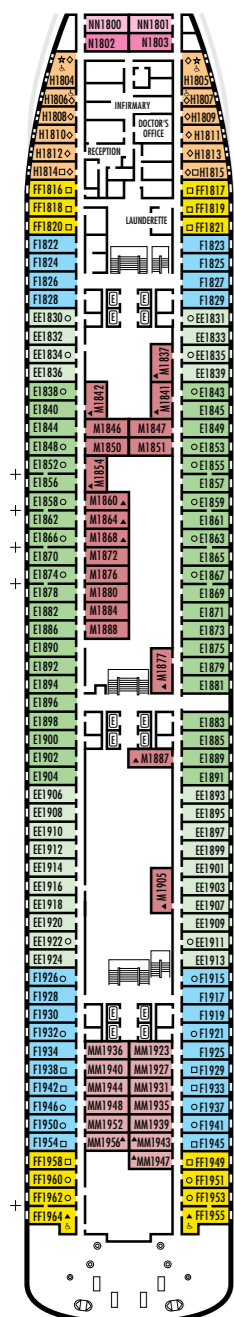


Suite amenities include:

- All Verandah Suite amenities plus the following;
- Complimentary laundry, pressing and dry cleaning throughout your cruise
- Premium duvet, oversize bath towels and soft, cotton bathrobes and slippers
- Priority boarding for tender ports of call
- Special disembarkation service
- Priority dining and seating requests
- Exclusive daily breakfast service for suite guests only
- High tea service in suite on request
- Verandah from 170 sq. ft. including private outdoor seating

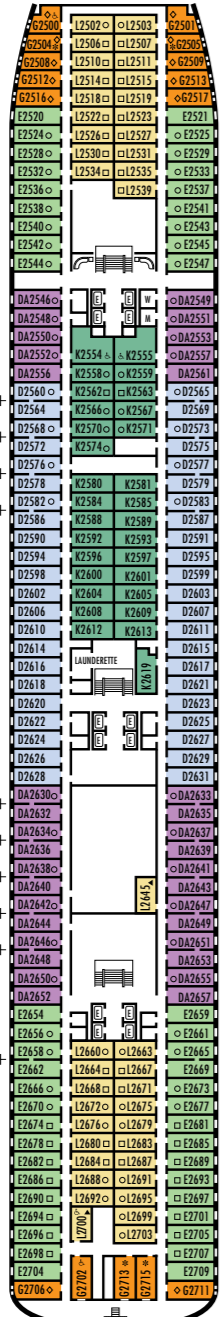
Ms Volendam Deck Plans

DOLPHIN DECK
Staterooms 1800–1964
90 ft. from bow to
Staterooms 1800 & 1801.



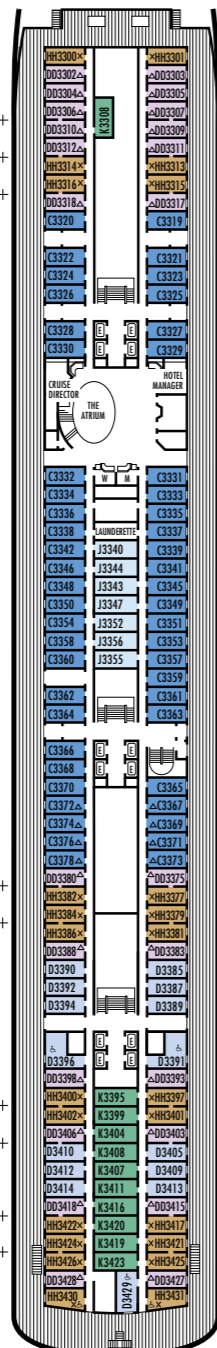
52 ft. to stern from
Staterooms 1955 & 1964.

MAIN DECK
Staterooms 2500–2715
103 ft. from bow to
Staterooms 2500 & 2501.



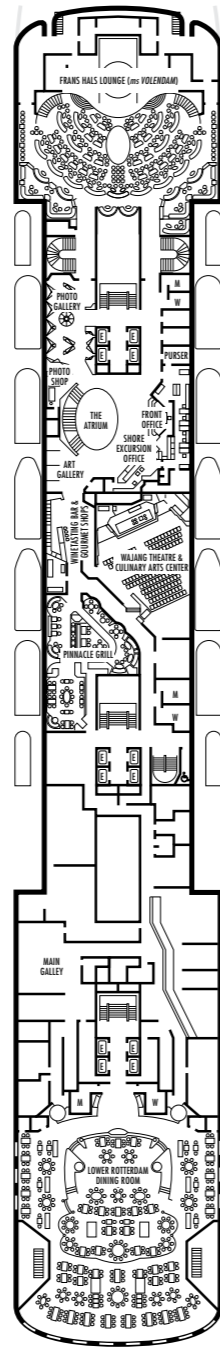
16 ft. to stern from
Staterooms 2702, 2706, 2711,
2713 & 2715.

LOWER PROMENADE DECK
Staterooms 3300–3431
118 ft. from bow to
Staterooms 3300 & 3301.

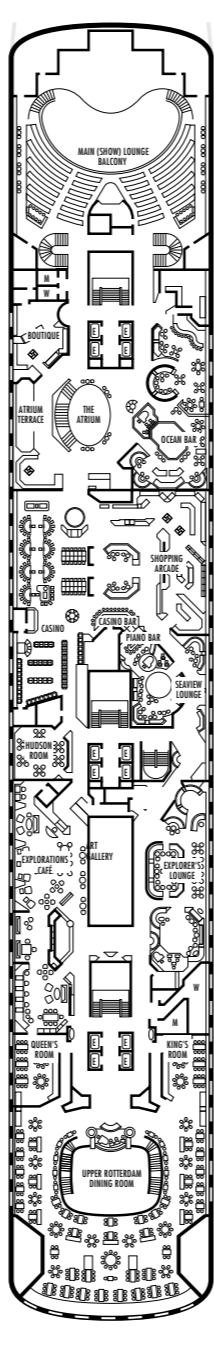


21 ft. to stern from
Staterooms 3429, 3430 & 3431.

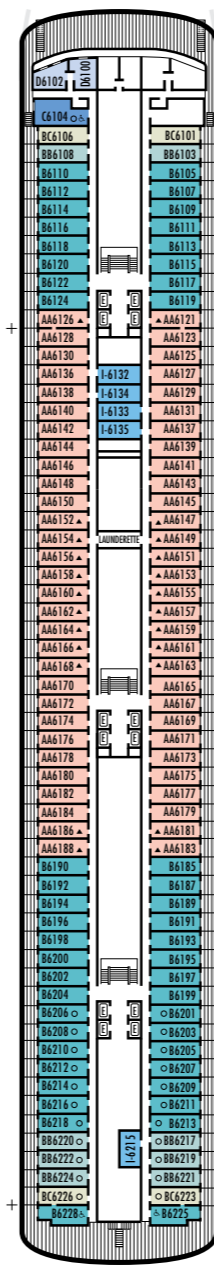
PROMENADE DECK



UPPER PROMENADE DECK

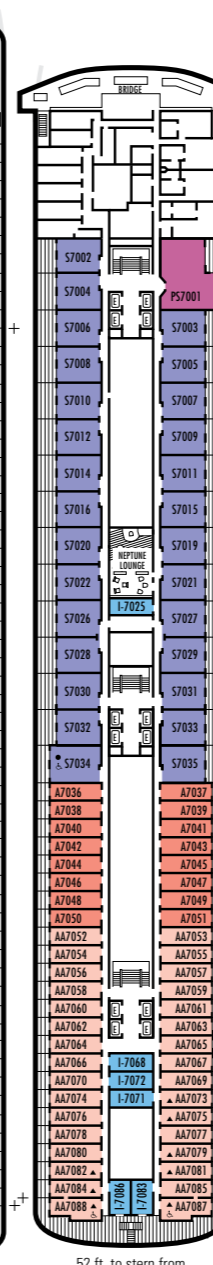


VERANDAH DECK
Staterooms 6100–6228
138 ft. from bow to
Staterooms 6100 & 6101.



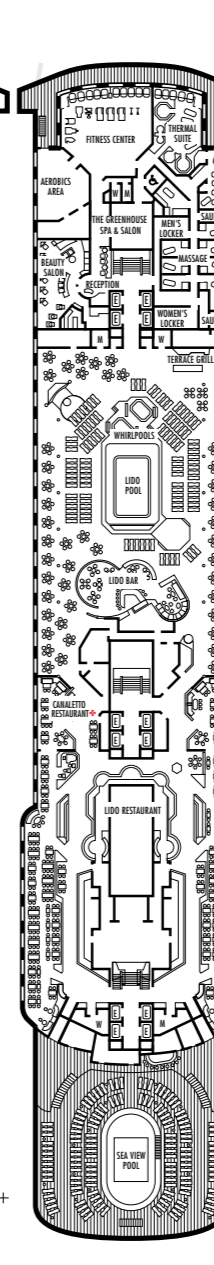
52 ft. to stern from
Staterooms 6225 & 6228.

NAVIGATION DECK
Staterooms 7001–7088
226 ft. from bow to
Staterooms 7001 & 7002.

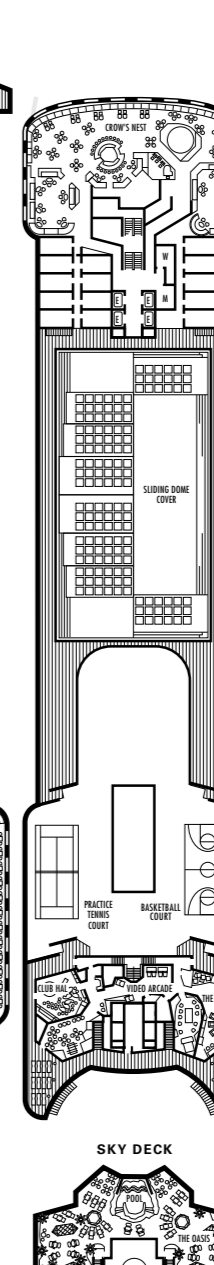


52 ft. to stern from
Staterooms 7087 & 7088.

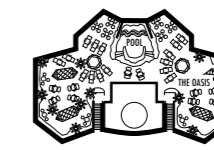
LIDO DECK



SPORTS DECK



SKY DECK



ms Volendam

DECK PLANS & STATEROOMS

The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with DVD player, flat-panel television, telephone and multi-channel music.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS
Penthouse Verandah Suite: Bedroom with 1 king-size bed, oversize whirlpool bath & shower, living room, dining room, dressing room, private verandah, 1 sofa bed for 2 persons, mini-bar, refrigerator, guest toilet, floor-to-ceiling windows.

S
Deluxe Verandah Suites: 2 lower beds convertible to 1 king-size bed, whirlpool bath & shower, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, mini-bar, refrigerator, floor-to-ceiling windows.

A
Verandah Suites: 2 lower beds convertible to 1 queen-size bed, 1 sofa bed, whirlpool bath & shower, sitting area, private verandah, mini-bar, refrigerator, floor-to-ceiling windows.

AA B BB BC
Verandah Suites: 2 lower beds convertible to 1 queen-size bed, whirlpool bath & shower, sitting area, private verandah, mini-bar, refrigerator, floor-to-ceiling windows.

OCEAN-VIEW STATEROOMS

C D DA E EE
F FF G H
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower.

DD
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All DD-category staterooms have partial sea views.

HH
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All HH-category staterooms have fully obstructed views.

INSIDE STATEROOMS

I J K L
Large: 2 lower beds convertible to 1 queen-size bed, shower.

M MM
Large: 2 lower beds convertible to 1 queen-size bed, 1 sofa bed, shower.

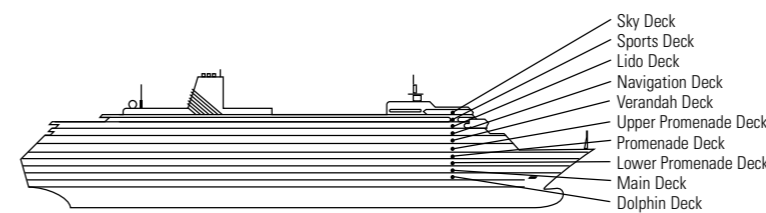
N NN
Standard: 2 lower beds convertible to 1 queen-size bed, 1 sofa bed & pullman upper, shower.

STATEROOM SYMBOL LEGEND

- * Shower only
- Bathtub & shower
- ▲ 2 lower beds or converts to 1 queen-size (no sofa bed)
- Triple (2 lower beds, 1 sofa bed)
- Quad (2 lower beds, 1 sofa bed, 1 upper)
- △ Partial sea view
- ★ 2 lower beds not convertible to a queen-size
- × Fully obstructed view
- + Connecting rooms
- ⊕ Staterooms AA7087, AA7088, B6225, B6228, C6104, D3391, D3396, D3429, FF1955, FF1964, G2500, G2702, H1804, H1805, H1806, H1807, HH3430, HH3431, K2554, K2555, L2700 are wheelchair accessible, shower only. Suite S7034

SHIP SPECIFICATIONS & FACILITIES

- 1,432 Guests
- Gross Tons: *ms Volendam* 61,214; *ms Zaandam* 61,396
- 781 Feet Long
- Automatic Stabilizers
- 10 Guest Decks
- 3 Restaurants
- 2 Outdoor Swimming Pools (one with sliding glass roof)
- Spa & Salon
- Fitness Center
- Movie Theatre
- Internet Center
- Library
- Casa Lounge
- Suite Lounge
- Practice Tennis Court
- Basketball Court



Over 23 years of travel to New Zealand

Tailor Made Travel is one of the UK's leading specialist tour operators to New Zealand, so you know you're in good hands. With over 23 years experience under our belt, we still pride ourselves on our expertise, our level of service and our true passion for all things kiwi.

Our team of specialist consultants are well-travelled throughout the North Island, South Island, Stewart Island and beyond. So, we can recommend the best accommodation, tour and excursion options to help you build the very best itineraries, thanks to an unrivalled local knowledge.

We've also built some pretty good relationships with the major airlines over the years, meaning we can get you great rates across all seat types to New Zealand.

It's little wonder then that we've managed to pick up a few awards along the way, including New Zealand Specialist of the Year... three times! A feat no other operator has achieved.

And did we mention, we have extensive experience of arranging travel to many international sporting events.

All the more reason for giving us a try this time around.



GUARANTEE YOUR TICKET AND ACCOMMODATION

Visit – www.tailor-made.co.uk

Email – sales@tailor-made.co.uk

Call 0800 988 5916



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Tailor Made Travel is fully bonded by ABTA, ATOL and IATA for complete peace of mind. Tailor Made Travel is part of the Titan Travel Group.

*Terms and conditions apply: Package details are subject to change and availability. All prices are in Pounds Sterling, per person twin occupancy, subject to change and availability. Advertised prices are based on category L (Inside Stateroom). Limited triple and quad share cabins available. Prices are correct as at 1 August 2010 and may vary due to changes that include variation in fuel surcharges, taxes and currency. Valid for sale until 17 October 2011, or until sold out. A 20% deposit will be required within 7 days of reservation, partially refundable prior 1 August 2011. If your booking is made after the required payment dates an accumulated deposit amount will apply. Credit card fees apply. Valid for new bookings only, not combinable with any other discount or offer. Match tickets are costed as a Category B ticket. Port Charges, government fees, fuel supplements and on-board gratuities included and are subject to change. Full terms and conditions are available from your Tailor Made Travel consultant or online at www.tailor-made.co.uk. ABTA L5950 / Y1684 ATOL 0308.